#### **HOURS & FARE**

**Monday-Friday** 5:30 a.m.-6:30 p.m.



PER PERSON Includes transfer to fixed route



#### **TIPS FOR A SMOOTH RIDE**

- Be ready. Vehicles depart briefly after arriving at the pick-up point noted by the app.
- Riders using SunRide cannot be guaranteed an ADA-compliant vehicle unless specifically requested when booking.

Need to cancel a trip? Let us know before the vehicle arrives, either via the app or by phone.



# SunLine.org/SunRide



🔰 @SunLineTransit facebook.com/SunLineTransit (O) @SunLineTransit

32505 Harry Oliver Trail | Thousand Palms, CA 92276



#### **INTRODUCING ON-DEMAND DOOR-TO-BUS STOP SERVICE**

### SERVICE AVAILABLE WITHIN DESIGNATED AREAS OF

DESERT HOT SPRINGS-DESERT EDGE PALM DESERT COACHELLA **MECCA-NORTH SHORE** 

## **HOW TO USE SUNRIDE**

This new microtransit service known as SunRide is available in:

- Desert Hot Springs-Desert Edge
- Palm Desert
- Coachella
- Mecca-North Shore

Each service area has a designated zone. A rider may travel to approved bus stops and points of interest within the zone. To find out if your ride is eligible, view the maps at SunLine.org/SunRide.

Riders will use the SunRide-STA, a smartphone app, which alerts the SunRide vehicle to pick them up at a location within the designated zones.



#### can the QR code to download the SunRide app.



# HOW TO BOOK YOUR TRIP USING THE APP



Follow these steps to book your on-demand or in-advance ride.

Select the number of passengers with you and if you need a wheelchair accessible vehicle tap "OK".

Select which ride your want from the ride options available and confirm the trips details by tapping "OK"

Select payment method. You may pay by SunRide Transfer (purchased on the bus), credit card, or cash and tap "Book Now" Zere Participante de la composition de la compos

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The first time you use the app,

the system will require you to

register an account and login in.

\*This is a free account, and your information

will not be shared, however, you will need to include your email address and mobile phone number to receive email and text

message notifications about your ride.

(1)

Upon logging in time the app, confirm your pick-up location and select your drop-off location. These must be within the service's region parameters shown on the map.

Select "find rides" if you want to be picked up right away or you may select a new time and date to schedule your trip ahead of time.

Stay informed of ride status by tapping "My Rides"

If you don't have access to a smartphone, you can book a ride by calling 760-343-3450 between 8 a.m. and 5 p.m. Monday-Friday.