



HAUL PASS

FREQUENTLY ASKED QUESTIONS

- How do I know if my college/university is a participating school?

Check the SunLine Transit Agency website for up-to-date information. College of the Desert and California State University, San Bernardino-Palm Desert Campus are both participating schools.

- What do students have to do to get unlimited free access to public transit?

Students must be enrolled at College of the Desert or California State University, San Bernardino-Palm Desert Campus.

- Do I have to be enrolled as a full-time student to take advantage of the Haul Pass Program?

No, the Haul Pass is for students actively enrolled.

- Can I use the Haul Pass for trips other than to school?

Yes. The Haul Pass allows students to make unlimited trips any day of the week and transfers on SunBus. It can be used on any local fixed route for everything from shopping, going to a movie or to get to work.

- Any restrictions on a student's income?

No, there aren't restrictions based on a student's income level.

- Do students get a special card giving them access?

Students will swipe their active student ID card.

- What if I withdraw during the semester/quarter?

Students who withdraw during the semester/quarter are no longer eligible to participate in the Haul Pass Program.

- How do I use the Haul Pass once I am on the bus?

Simply swipe your active student ID through the card reader on the Farebox.
If you need assistance, our Bus Operator can help.

- What if I am new to transit and need help?

Call Customer Service at 760-343-3451 and we will be glad to assist with trip planning over the phone. Our website, sunline.org, and our SunBus Tracker App have trip planners that can provide trip/route information. SunLine offers free group, or one-on-one, Travel Training for anyone that needs to learn how to use the local transit system. For information on Travel Training, contact Sergio O. Garcia at 760-343-3456, ext. 1601.

