



HAUL PASS

FREQUENTLY ASKED QUESTIONS

- When will the Haul Pass Program begin?
The program is scheduled to start fall 2018 semester for College of the Desert.
- How do I know if my college/university is a participating school?
Currently College of the Desert is the only participating school at this time. SunLine will post participating schools on our website when they become part of the Haul Pass program.
- What do College of the Desert students have to do to get unlimited free access to public transit?
College of the Desert students have to be actively enrolled at a College of the Desert.
- Do I have to be enrolled as a full-time College of the Desert student to take advantage of the Haul Pass Program?
No, the Haul Pass is for students actively enrolled at College of the Desert.
- Can I use the Haul Pass for trips other than to College of the Desert?
Yes. The Haul Pass allows College of the Desert students to make unlimited trips any day of the week and transfers on SunBus.
It can be used on any local fixed route for everything from shopping, going to a movie or to get to work.
- Any restrictions on a College of the Desert student's income?
No, there aren't restrictions based on a College of the Desert student's income level.
- Do College of the Desert students get a special card giving them access?
College of the Desert students will swipe their active student ID card.
- What if I withdraw during the semester/quarter?
College of the Desert students who withdraw during the semester/quarter are no longer eligible to participate in the Haul Pass Program.
- Can I use the Haul Pass on the Commuter Link 220 and SunDial Paratransit Service?
No, Haul Pass is only valid for local fixed route transit trips.
- How do I use the Haul Pass once I am on the bus?
Simply swipe your active College of the Desert student ID through the card reader on the Farebox.
If you need assistance, our Bus Operator can help.
- What if I am new to transit and need help?
Call Customer Service at 760-343-3451 and we will be glad to assist with trip planning over the phone. Our website, sunline.org, and our SunBus Tracker App have trip planners that can provide trip/route information. SunLine offers free group, or one-on-one, Travel Training for anyone that needs to learn how to use the local transit system. For information on Travel Training, contact Brian Nava at 760-343-3456, ext. 1628.