

Program Goal

To increase customers' capabilities and flexibility of traveling around the Coachella Valley and to promote independence.



MOBILITY TRAINING PROGRAM

SunLine Transit Agency's Mobility Training Program is specialized travel training provided to all individuals, including seniors and persons with disabilities, and group homes interested in learning how to ride the bus system.

The Mobility Training Program is provided at no cost to interested persons and participation in the program is strictly voluntary.



32-505 Harry Oliver Trail
Thousand Palms, CA 92276

Tel: 1-800-347-8628

www.sunline.org

EFFECTIVE 1/08

What is Mobility Training?

SunLine Transit Agency's (SunLine) Mobility Training Program is designed for each person to successfully learn how to use SunLine's fixed route bus system, *SunBus*. The one-on-one training takes place in an environment using resources that exist in the community.

Interested individuals learn to cope with various conditions within the environment by walking to and from the bus stop, crossing intersections and riding public transportation. Training is customized to meet individual needs and is available for senior centers and group homes.

About the Mobility Training Program

If you are a resident or visitor to the Coachella Valley, you are eligible for SunLine's Mobility Training Program, which is designed to properly train potential passengers how to use SunLine's fixed route bus system.

A SunLine employee will give you step-by-step instructions on how to read and use the bus schedules, and how to ride the bus. You will receive bus schedules and informational brochures to get you familiarized with SunBus. Additional training trips may be arranged if needed. Persons with disabilities are eligible provided they do not require special assistance or specifically trained personnel.

What is Learned?

- How to pay the fare
- Skills to safely use SunBus
- Where and how to safely cross the street
- Which bus to ride to your destination and how to transfer
- How to read a bus schedule
- What to do in an emergency

How to Get Started

- 1) Call SunLine's Customer Service Department at 1-800-347-8628
- 2) Schedule a convenient time for your mobility training
- 3) Select a specific destination for your training

OR, complete the **Request for Mobility Training** form and fax it to 760-343-3845, or mail to:

SunLine Transit Agency
Attn: Community Outreach
32-505 Harry Oliver Trail
Thousand Palms, CA 92276

REQUEST FOR MOBILITY TRAINING

Please indicate your areas of interest below:

- Getting on and off the bus
- Understanding bus schedules
- Recognizing bus stops
- Riding specific bus routes
- Transferring between buses
- Traveling to and from bus stops
- Using the wheelchair lift
- Other (please specify) _____

Please print the following information:

Full Name

Street Address

City

State

Zip

Telephone

Email

Group Name

Contact Person